

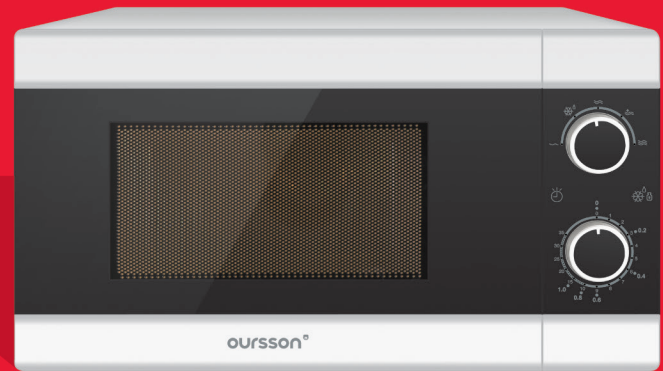
oursson®



bon appétit

Instruction manual

with a warranty card



Microwave MM2002



Congratulation on buying your new Microwave!

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INTRODUCTION

SAFETY INSTRUCTIONS



Danger symbol

A reminder to user about high voltage.

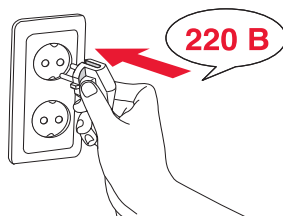


Warning symbol

A reminder to user about the necessity of operating exactly according to the instructions.

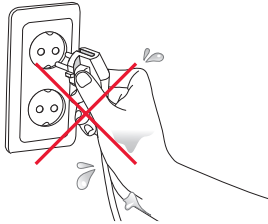
- Use the device according to the following instructions manual.
- Do not use the device in places where the air can contain vapors of flammable substances.
- Use only the tools, which are included in the product set.
- To protect against risk of electrical shock do not put the cord in water or other liquid. If for some reason the water got into the device, contact an authorized service center (ASC) OURSSON AG.
- Never attempt to open the device by yourself – it could possibly be the reason of an electrical shock can lead to product malfunction and will invalidate the manufacturer's warranty.
- For repair and maintenance, contact only authorized service centers meant for repair of products under the trademark OURSSON.

- For power supply, use a power grid with proper characteristics.
- Do not expose this device to high levels of direct sunlight, high-humidity or wet conditions. Avoid sudden changes in temperature and humidity.
- When moved from a cool to a warm place and vice versa unpack it before use and wait 1-2 hours without turning it on.
- Install the device on a stable surface.

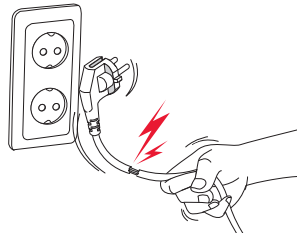


- Do not move or lift the microwave when it is working.
- Do not place on the device foreign objects.
- Keep the device from bumps, falls, vibration and other mechanical influences.
- Keep in mind that display of the device is fragile and can be damaged even with a little effort.
- When cleaning the device do not use abrasives and organic cleaners (alcohol, gasoline, etc.). When cleaning the body of the device it is allowed to use a small amount of neutral detergent.
- For power supply, use a power grid with proper characteristics.
- In order to prevent electrical shock do not immerse the entire product or the wires into the water.

- Do not leave children unattended near a working microwave.
- Do not allow children to play with the product.
- Make sure to disconnect the device from the power grid before cleaning it.
- After use, make sure to disconnect the device from the power grid.
- Do not install the device near gas and electric stoves and ovens.
- Do not use the microwave if the cord is damaged, or if there is a malfunction in its operation or it was dropped or damaged in any other ways.
- This appliance is not intended for use by persons (including children) with reduced



- physical, sensory or mental capabilities, or lack of experience and knowledge. They can only use the device under the supervision of the person responsible for their safety or after instruction on the safe use of the device.
- The power cord is specially made relatively short in order to avoid the risk of injury.
- Do not connect this device to a grid, which is overloaded with other appliances: it can lead to the fact that the device will not function properly.
- Do not use the device outdoors.
- This product is intended only for use in domestic purposes.



- When disconnecting the device from the socket, hold the plug, do not pull the cord - it can damage the cord or socket and cause a short circuit.
- Do not allow the cord to hang over the sharp edge of the table or touch hot surfaces.

NOTE! Do not apply physical force when using the device, as this may damage the device due to the fault of the user.

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DANGER OF EXPOSURE TO MICROWAVE ENERGY

- Do not try to use microwave oven with opened door, it can lead to dangerous exposure to microwave energy. It is very important not to disrupt or interfere with the safety interlocks the door.
- Do not place any object between the door and surface of the inner chamber of the microwave, do not allow dirt and remains of the detergents to accumulate on the surfaces of the microwave oven.
- If you don't keep the microwave clean, the state of its surface may deteriorate and affect the life of the microwave oven or lead to dangerous situations.

NOTE! If the door or door seals are damaged, microwave must not be used, until the specialist from OURSSON AG service center resolves the problem.

RECOMMENDATIONS FOR THE INSTALLATION, OPERATION, MAINTENANCE AND STORAGE

- Please read the instruction manual before using the device. Keep the manual after reading for further use.
- All illustrations in this manual are schematic representations of real objects, which may differ from the actual images.
- Unpack the device and remove all packing material. Wipe the body and inner surface with a clean dry cloth. Do not use abrasive cleaners and harsh sponges.
- Liquids and other food must not be heated in closed containers, they may blow.
- Do not remove the upper cover of the microwave by yourself, as it may lead to exposure of microwaves energy. The upper cover may be removed by a specialist from the authorized service center OURSSON AG.
- When microwave is working in a combined mode its surface is heated. In this case, child may use the microwave only under the supervision of an adult.
- If there is smoke coming from the device, unplug it and do not open the door, to prevent fire from spreading.
- The device is not intended for heating places, utilizing in industrial or laboratory purposes.
- If the power cord is damaged, to avoid danger, it must be replaced by a specialist from the authorized service center OURSSON AG.
- Do not store food in the microwave.
- Remove metallic objects from paper or plastic ware before using it in the microwave.
- You must not heat or cook eggs with shell in the microwave, because they may explode even after the cooking process.
- After heating bottles or baby food, you must shake them and check the temperature before giving them to children to avoid burns.
- Drinks that are heated in the microwave can boil, be careful when removing them from the microwave.
- The rear side of the microwave should be turned to the wall to avoid injury.
- Microwave shouldn't be placed into the cabinet, if it is not designed for this.
- Do not use the microwave as a timer.
- Do not overheat the food.
- This device must be grounded. In case of an electrical short circuit, grounding reduces the risk of electric shock. This device is equipped with an grounded power cord with a grounded plug. It must be plugged into a grounded socket and be properly installed. Consult an electrician if you're not sure that your socket is grounded and properly installed.

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FEATURES

- Mechanical control.
- Timer with a sound signal.
- Defrost timer.
- Microwave Power: 700 W.
- Adjustable microwave power: 5 levels.
- Illuminated chamber with 20L capacity.
- Rotating table ø 255 mm.

MATERIALS THAT ARE ALLOWED TO BE USED IN MICROWAVE

For cooking or heating in the microwave, use only cookware that is suitable for this. Dishes that are designed for use in microwaves have a special symbol on them. If you have doubts about cookware that can be used in microwaves, ask the manufacturer of the dishes, or perform the next test:

1. Place into the microwave one container that is suitable for microwaves and fill it with one 250ml cup of water, and place an empty test container.
2. Turn on the microwave on a maximum temperature for 1 minute.
3. After it stops, check the empty container, if it is hot, it isn't suitable for microwaves.

Aluminum foil	Just as protection. Can be used for coating thin slices of meat or poultry to avoid sticking. Arcing can occur if the foil is too close to the inner walls of the oven. The foil should be positioned at least 2.5 cm from the walls.
Pottery	Follow the instructions of the manufacturer. Do not use dishes that contain decorative metal trims, splits and cracks.
Tableware	Follow the instructions of the manufacturer. Do not use dishes that contain decorative metal trims, splits and cracks.
Glass jars	Always remove the lid. Use only for heating food. Many glass jars are not made of heat-resisting glass and may burst.
Glassware	Ware made of a heat-resistant glass. Make sure there are no metal trims. Do not use ware with splits and cracks.
Oven bags	Follow the instructions of the manufacturer. Do not use metal wire. Make holes for steam.

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Paper plates and cups	Use only for heating food. Don't leave the device unattended when cooking.
Paper towels	Use only for heating food, to prevent splattering or as a package for steaming. Don't leave the device unattended when cooking.
Parchment	Use only for heating food, to prevent splattering or as a package for steaming.
Plastic ware	Follow the instructions of the manufacturer. Ware that is designed for use in microwaves has a special symbol on them. Some plastic containers get soften when used in microwaves. Bags for steaming and tightly closed plastic bags should be pre-pierced for the steam.
Plastic packaging	Plastic packaging may be used to wrap food and prevent moisture from coming out when heated. Do not allow plastic packaging to come in contact with food.
Thermometers	Follow the instructions of the manufacturer. Use special thermometers for measuring temperature of meat, poultry and fish.
Wax paper	Use only for heating food, to prevent splattering and keeping moisture in food. Wrap loosely, leaving holes for steam

MATERIALS THAT ARE NOT ALLOWED TO BE USED IN MICROWAVE

Aluminum pans	Can cause arcing. Put the food in a bowl that is safe for use in microwave ovens.
Food cardboard with metal handles	
Metal plates	
Paper bags	May catch fire.
Metal wires	Arcing can occur that may cause a fire in the microwave.
Soap	Can melt and cause contamination of the microwave.
Wood	Dries when used in microwave, can crack.

WARNING! When heating the food in paper or plastic containers, keep an eye on the microwave, a fire may occur.

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INSTALLATION OF THE MICROWAVE

Carefully unpack the microwave. Remove all packaging material and remove all accessories from the inner chamber of the microwave.

Carefully inspect the microwave for dents on the body or damaged door. If you notice that the door of the microwave is damaged, do not install or use this microwave.

Install the microwave on a flat surface, which provides enough space for ventilation and opening the door.

The minimum space between the side and rear panels of the microwave oven and the wall should be at least 7.5 cm.

Space between the upper panel of the microwave must be at least 30 cm.

Do not remove the legs from the bottom of the microwave.

If there is a protective wrap, remove it from the surface of the microwave.

Do not remove the light-brown cover from the inner chamber of microwave it protects the magnetron.

Blocking the vents of the microwave can cause damage.

Install the microwave as far away from radios and televisions as possible. Microwave can affect their performance.

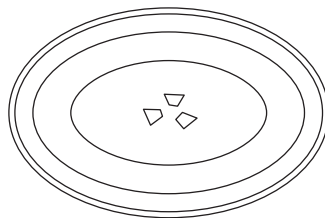
Plug in the microwave into a grounded socket. Open the door and install the roller ring and a turntable plate, combining the clamp on the turntable with a holder in the center of the microwave.

Check if the turntable is installed tight: it shouldn't be turning freely. Close the door.

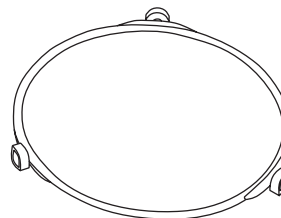
Your microwave is ready for work and is in standby mode.

PRODUCT SET

- Microwave oven 1 pc.
- Glass turntable 1 pc.
- Roller ring 1 pc.
- Instructions manual with a warranty card 1 pc.



Glass turntable

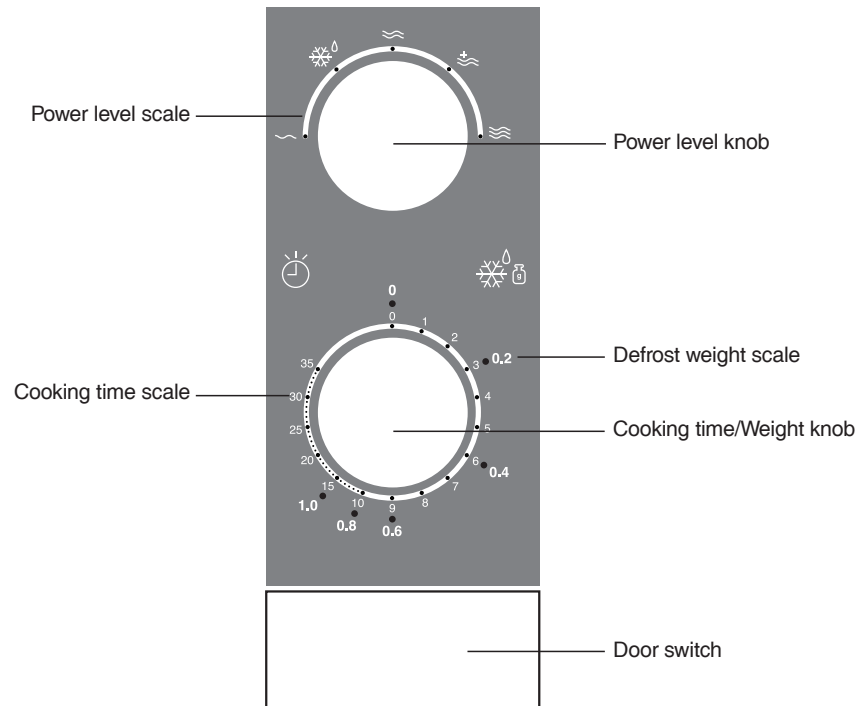


Roller ring

NOTE! Never install the glass turntable upside down. You should use glass turntable and roller ring at the same time when cooking. If the glass turntable or roller ring are damaged, (have splits or cracks), they must be replaced. To do this, contact an authorized OURSSON AG service center.

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CONTROL PANEL



PREPARING IN THE «MICROWAVE» MODE


1. Turn the power level knob left or right to choose a value.
2. Turn clockwise the cooking time/weight knob to set the desired cooking time.
3. The cooking will begin automatically when you turn the cooking time/weight knob.
4. After the cooking time is finished will hear a sound signal, cooking is complete.
5. To turn off the microwave, just set the cooking time knob to «0».

Example: if you want to use 55% from the power level in 20 minutes, you must follow next steps:

NOTE! If you are not using the microwave, the cooking time/weight knob must be set at "0".

1. Set the power level knob to ≈ mark.
2. Set the cooking time/weight knob to 20 min.
3. The microwave will start cooking at 55% of power level and finishes after 20 minutes.
4. When cooking is complete, you will hear a sound signal.






DEFROST BY TIME / WEIGHT

1. Set the power level knob to  mark.
2. With the help of cooking time/weight knob set the required defrost time or approximate weight of the product, displayed on the scale.
3. Defrost will start automatically, as soon as you turn the cooking time/weight knob.
4. When defrost is complete, you will hear a sound signal.

NOTE! Power level of the microwaves in defrost mode is 33%.

OPERATION

MICROWAVE POWER LEVEL MATCHING THE DESIGNATIONS ON THE CONTROL PANEL

Power level type	Designation on the control panel	Microwave power in %	Usage
Maximum		100%	<ul style="list-style-type: none">• Water boiling• Cooking mince• Cooking vegetable and poultry• Cooking small pieces of tender meat
High		77%	<ul style="list-style-type: none">• Cooking big pieces of meat and a whole chicken.• Cooking mushrooms and seafood.• Cooking dishes that contain eggs and cheese.
Middle		55%	<ul style="list-style-type: none">• Stewing poultry.• Cooking fish.• Cooking egg dishes.• Preparing custard.• Cooking soup and different cereals.
Low/defrost		33%	<ul style="list-style-type: none">• Defrosting different products.• Melting chocolate and butter.• Stewing tough meat.
Minimal		17%	<ul style="list-style-type: none">• Softening cheese.• Softening ice cream.

CLEANING AND MAINTENANCE

1. Before cleaning, unplug the microwave.
2. Keep the inner surface clean and dry. Remove any remnants of food and crumbs. Grease stains must be removed with a damp cloth, do not use abrasive detergents.
3. Remove dirt from the outer surface with a soft napkin, adding non-abrasive detergents.
4. Do not allow water to get into the ventilation of the device, this may result in malfunction of the device.
5. The control panel must be cleaned only with a damp cloth, do not use any sprays or other detergents, as they can leave stains and spots.
6. If there is condensate inside and outside of the microwave, carefully remove it with a soft cloth.
7. To clean the glass turntable, remove it from the device. Glass turntable may be washed in a dishwasher.
8. Regularly clean the roller ring. The roller ring may be washed in a dishwasher. Roller ring must always be installed correctly.
9. To get rid of a bad smell in the inner chamber of the microwave, place in it a container with water and a slice of lemon in the water, set the timer for 5 minutes. After that, clean thoroughly your microwave.

RADIO INTERFERENCE

Microwave can create television and radio interference.

In this case:

- wipe the door and the seal of the microwave.
- move radio or television antenna away from the microwave.
- ensure the correct installation and operation of the television or radio.
- plug the microwave into a separate socket.

NOTE! Do not use abrasive materials, such as scouring powder, metal sponge or plastic pads. Wipe the microwave with a damp cloth.

POSSIBLE PROBLEMS AND SOLUTIONS

POSSIBLE PROBLEMS	SOLUTIONS
Microwave isn't working	<ul style="list-style-type: none">• The door isn't well closed.• The power cord is plugged.• No voltage in the socket.• Mode is improperly set.
Condensation on the grill grate and walls of the microwave	<ul style="list-style-type: none">• When cooking food that contains water, steam is formed, which partly comes out the microwave and partly settles as a condensate on the grill grate and walls of the microwave.
Spark inside the microwave	<ul style="list-style-type: none">• When preparing in «Microwaves» mode, do not turn the microwave on without loading products first.• Remove the packaging that contains metallic parts.• Do not use dishes that contain decorative metal trims.
Products are not heated enough	<ul style="list-style-type: none">• You have selected an incorrect microwave mode.• Frozen products haven't been defrosted before cooking.
Products burn up	<ul style="list-style-type: none">• You have selected an incorrect microwave mode.
Food heats unevenly	<ul style="list-style-type: none">• When cooking, several times suspend the program and mix the food.• Products that are cut same size heat more evenly.• Do not rotate the glass turntable.

SPECIFICATIONS		
MODEL	MM2002	
Power consumption, W	1050	
Rated voltage	220~230V; 50 Hz	
Magnetron frequency	2450 MHz	
Microwaves power output, W	700	
Grill power output	-	
Inner chamber capacity, L	20	
Glass turntable diameter, mm	255	
Temperature requirements:	Operation	+15 to +35°C
	Storage and transportation	-40 to +55°C
Humidity Requirements:	Operation	15-75%
	Storage and transportation	15-75%
Electric shock protection class	I	
Dimensions (HxWxL), mm	258,2x439,5x335	
Weight, kg	10,5 кг	

OTHER

NOTE! Please check the possible problems, before calling service center.

If after checking, the microwave still does not work, contact an authorized OURSSON AG service center.

A qualified specialist of OURSSON AG service center should only repair the microwave.

SERVICING

Company OURSSON AG expresses great appreciation to you for choosing our products.

We have done everything possible so that this meets your needs, and the quality corresponds to the best world standards. If your OURSSON branded product will need maintenance, please contact one of the authorized service center (hereinafter - ASC). A complete list of ASC and their exact addresses can be found on the website www.oursson.ru, as well as by calling free hotline number OURSSON AG.

If you have questions or problems with OURSSON AG products, please contact in writing form the organization authorized to accept and meet the demands for the products of poor quality, – «BBK Service Center», 109202, Moscow, Fraser Highway, 17A , 1A or email info@oursson.ru.

Warranty obligations OURSSON AG:

1. Warranty obligations OURSSON AG, provided ASC OURSSON AG, apply only to models designed OURSSON AG for the production or supply and sale within the country where the warranty service is provided, purchased in this country, certified for compliance with the standards of this country, and also marked the with official marks of conformity.
2. Warranty obligations OURSSON AG operate within the law on protection of consumer rights and are regulated by the laws of the country in which they are provided, and only when the product is used exclusively for personal, family or household purposes. Warranty obligations OURSSON AG shall not apply to uses of goods for business purposes or in connection with the acquisition of goods to meet the needs of enterprises, institutions and organizations.

OTHER

3. OURSSON AG sets for its products the following terms of use and warranty periods:

Product name	Terms of use	Warranty Period
Microwave ovens breadmakers, induction hobs	60	12
Multicookers, kitchen processors, electric kettles, electric grills, hand blenders, hand mixers, meat grinders, blenders, toasters, airpots, toasters, juicers, steamers, coffee makers, choppers	36	12
Kitchen scales	24	12

4. Warranty obligations OURSSON AG shall not apply to the following products, if their replacement is assumed and is not connected with disassembling products:
- Batteries.
 - Cases, straps, cords for carrying, mounting accessories, tools, documentation that came with the product.
5. Warranty does not cover defects caused due to violations of the rules of consumer use, storage or transportation of the goods, actions of third parties or force majeure, including but not limited to the following cases:

- If the defect was a result of careless handling, used for other purposes, violations of conditions and rules of operation set forth in the instruction manual, including as a result of exposure to high or low temperatures, high humidity or dust, traces of opening the device independently and/or self-repair, mismatch state standards for power grids, getting liquids, insects or other foreign objects, substances inside the device, as well as long-term use of the product in extreme operational modes.
 - If the defect of the product was a result of unauthorized attempts to test the product or make any changes in its construction or software programs, including repair or maintenance in unauthorized service centers.
 - If the defect of the product was a result of use of non-standard and/or low quality equipment, accessories, spare parts, batteries.
 - If the defect of the product is associated with its use in conjunction with additional equipment (accessories), other than additional equipment recommended by OURSSON AG for use with this product. OURSSON AG is not responsible for the quality of the additional equipment (accessories) manufactured by third parties, for the quality of its products together with such equipment, as well as the quality of the work of the additional equipment of OURSSON AG together with the products of other manufacturers.
6. Product defects detected during the lifetime of the product are eliminated by the authorized service centers (ASC). During the warranty period, elimination of defects is free of charge with the presentation of the original certificate of guarantee and documents that confirm the fact and date of the contract of retail purchase. In the absence of such documents, warranty period is calculated from the date of manufacture of goods. It should be taken into account:
- Setup and Installation (assembly, the connection, etc.) of the product described in the documentation attached to it, does not enter the scope of warranty OURSSON AG and can be performed by the user as well as the specialists of most authorized service centers on a paid basis.

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- Work upon maintenance of products (cleaning and lubricating the moving parts, replacement of consumables and supplies, etc.) are made on a paid basis.
- 7. OURSSON AG is not responsible for any damage directly or indirectly caused by their products to people, pets, property, if it occurred as a result of non-observance of the rules and conditions of use, storage, transportation or installation of the product, intentional or negligent actions of consumer or third parties.
- 8. Under no circumstances, OURSSON AG is not responsible for any special, incidental, indirect or consequential loss or damage, including but not limited to: lost profits, damages caused by interruptions in the commercial, industrial or other activities, arising from the use of or inability to use the product.
- 9. Due to continuous product improvement, design elements and some technical specifications are subject to change without prior notice from the manufacturer.

Using the product when after the terms of use (lifetime):

1. Lifetime set by OURSSON AG for this product applies only when the product is used exclusively for personal, family or household needs, as well as the consumer observes the correct operation, storage and transportation of products. Under the condition of careful handling of the product and compliance with the rules of operation the actual life may exceed the lifetime set by OURSSON AG.
2. At the end of the product lifetime, you should contact an authorized service center for to conduct a preventive maintenance of the product and determine the suitability for further use. Work on conducting a preventive maintenance of the products is also made in service centers on paid basis.
3. OURSSON AG does not recommend the use of this product after the end of its lifetime without its preventive maintenance by the authorized service center, since in this case, the product can be dangerous to the life, health or property of the consumer.

Product Recycling and Disposal

After the expiration of the lifetime, the product cannot be disposed with another household waste. Instead, it shall be deposited in the appropriate recycling collection point for electrical and electronic equipment for proper treatment and disposal in accordance with federal or local law. By disposing correctly this product, you will help to conserve natural resources and preventing the product from damaging the environment and human health. For more information on the collection point and recycling of this product, please contact your local municipal authorities or the enterprise for household waste disposal.



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Date of manufacture

Each product has a unique serial number in the form of alphanumeric row and is duplicated with a barcode that contains the following information: name of the product group, date of manufacture, serial number of the product.

Serial number is located on the rear of the product, on the package and the warranty card.

- ❶ The first two letters-correspondence to the product group (Microwave - MM).
- ❷ The first two digits – year of manufacture.
- ❸ The second two digits – week of manufacture.
- ❹ The last two digits – serial number of product.



Note! To avoid misunderstandings, we highly recommend you to read carefully the instruction manual and the warranty obligations. Check the correctness of the warranty card. Warranty card is valid only if the following are correctly and clearly stated: model, serial number, date of purchase, clear stamps, buyer's signature. The serial number and the model of the device must be the same as in the warranty card. If these conditions are not fulfilled or the data specified in the warranty card was changed, the warranty card is invalid.

OURSSON AG hotline provides complete information about the company's activity in Russia, CIS and Baltic countries. Professional operators quickly answer to any question. You can contact the unified center for service support, for recommendations about the setup and connection, to get information about local sales, with questions about the promotions and yearly drawings conducted by the company, as well as with any other questions about the company's activities on the territory of Russia,

CIS and Baltic countries.

Any questions? Call us, we can help!

Hotline OURSSON AG (free calls from fixed phones)

8 800 100 8708.

The hotline work schedule is: Monday-Friday from 9:00 to 20:00 (Moscow time). Saturday, Sunday and public holidays are rest days.

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Contact information:

1. Manufacturer of goods - OURSSON AG (Orson AG) Utoqvay 39, 8008 Zurich, Switzerland.
2. Organization authorized to accept and meet the demands for the goods of poor quality, – «Management Service Company», 109202, Moscow, Fraser Highway 17A, 1A. Ukraine LLC «Universal Distribution Company», 03065, Kyiv, blvd. I.Lepse / Academica Kablukova, 51/16.
3. Certification information product available on the website www.oursson.com.
4. Importers of products OURSSON AG: Russia: ООО «Orson», 125171, Russia, Moscow, Leningrad Highway 16A, 2. Republica Moldova: S.C. «PLAI VERDE» S.R.L. MD-2002, str. Muncesti highway., 271/A, Chisinau. Ukraine: TOV «Universal Distribution Company », 03065, Kyiv, blvd. I.Lepse / Akademika Kablukova, 51/16.
5. Product Suppliers OURSSON AG:
Belarus: «Nikita plus», 220094, Minsk, 2nd Cycle lane., 30, office 603.

www.oursson.com

